



## **Gallo Dairyland – Post Covid-19 Procedures**

*11 May 2021*

Dear Valued Customers,

Following our COVID-19 hibernation we are slowly implementing the Gallo Dairyland experience. It is important for us to inform you of some changes that have happened.

### **TRADING HOURS**

Gallo Dairyland is Open - Wednesday to Sunday: 10am – 4pm 😊

Gallo Dairyland will be Closed – Monday and Tuesday ☹️

These trading hours will be closely monitored and may change in future.

Due to the rules set out by our Government post Covid-19 for Café/Restaurants we have prepared the following procedures for the safety of our diners and team.

### **Reservations**

#### **Takeaway**

Takeaway food and coffee are available during business hours. Our menu is available on our website.

#### **Dine-in/sit-down services**

In our designated dining sit-down areas within our premises, we have implemented measures to maximise the physical distancing of patrons and staff with at least 1.5 metres between tables.

To achieve the best outcomes for physical distancing at Gallo Dairyland, we have done the following:

- Reservations are highly recommended.
- From 1 May 2021, Check In Qld app is mandatory to all Queensland hospitality businesses. We will sign in patrons who do not have the ability to do so.
- No tastings will be available at the Counters.
- Floor markings to indicate 1.5 metre distancing for patrons awaiting service.
- The use of contactless and mobile payment is encouraged, however cash is accepted.
- Please continue to observe Social Distancing necessary to stop its spread.
- Work-related violence in response to new physical distancing measures (or for other reasons) will not be tolerated.
- Where possible, we've provided separate bathroom amenities for workers and patrons.

*We thank you for your support and co-operation.*